

Subject: Re: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

From: Sarah Bell <sarah.bell@lacity.org>

Date: 4/28/20, 11:02 AM

To: Cristian Tafoya <cristian.tafoya@lacity.org>

Also, again, there are no illegal dumping signs and we do not have an estimate of when we will get those at this time.

Sarah Elizabeth Bell
Public Relations Specialist
Los Angeles Sanitation and Environment
1149 S. Broadway, Ste 500
213-847-3457 (direct)
sarah.bell@lacity.org

On Tue, Apr 28, 2020 at 9:01 AM Cristian Tafoya <cristian.tafoya@lacity.org> wrote:

Good morning Sarah,

According to the service request this location is pending because it is considered a homeless encampment. According to Eve, there is no homeless encampment in that area. May sanitation clear it up?

Thanks,



Cristian Tafoya, Caseworker

Councilwoman Monica Rodriguez, 7th District
13520 Van Nuys, Suite 209, Pacoima, CA 91331
Phone: (818) 485-0600 Fax: (818) 896-9250
www.monicaarodriguez.org



----- Forwarded message -----

From: **Eve Sinclair** <eve.sinclair@lacity.org>

Date: Tue, Apr 28, 2020 at 12:49 AM

Subject: Fwd: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

To: Cristian Tafoya <cristian.tafoya@lacity.org>

Hi there! I have a stretch with much dumping (multiple piles along Wentworth, located between Wheatland and Shadow Island Dr) that I reported through 311 last week. They have been referred: "Ticket Completed by Phillip Santiago using truck 36014 on 04/27/2020 08:04 using Phone App. Reason: Needs Further Review". Could you let me know what the status is, and when it might be completed? It is a case w constituent.... Also, any updates on the 'no dumping' signage that Sanitation was going to place at the frequent dumping sites I requested? Thanks so much, and hope you are doing well, under the circumstances....



Eve Sinclair, Area Director

Councilwoman Monica Rodriguez, 7th District
13520 Van Nuys Blvd. Suite 209, Pacoima, CA 91331
Phone: [818-485-0600](tel:818-485-0600) Fax: [818-896-9250](tel:818-896-9250)
www.monicarodriguez.org



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From: <la-sanitation-donot-reply@lacity.org>

Date: Mon, Apr 27, 2020 at 9:24 PM

Subject: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

To: <eve.sinclair@lacity.org>



Our investigation shows this location requires additional resources to complete the collection, which may result in a clean-up delay. If you require further information, please contact the LASAN Customer Care Center at 1-800-773-2489.

Service Request # 1-1602926801

Location: WENTWORTH ST AT WHEATLAND AVE, 91040

You can check the status of your Service Request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email : san.callcenter@lacity.org

Telephone: (800) 773-CITY

TTY : (213) 473-4112

LASAN Customer Care Center is open 24/7.



 <http://www.facebook.com/lacitysan>